

Liftango Privacy Policy

This page sets out the Liftango policy with regard to the privacy of the users of the Liftango apps. By using the apps, you are agreeing to the terms of this privacy statement. If you are not happy with the terms of this privacy statement and do not wish your information to be recorded, you may uninstall the app.

Liftango respects the rights of its users and, except for the following list, does not collect personal information through the Liftango app.

- Statistical information gathered automatically when you use the app.
- Information provided voluntarily in searching or seeking a Liftango match
- When registering to our service, as appropriate, you will be asked to enter your name, e-mail address, gender and the place you are living in. You may optionally provide your phone number for use when requesting or approving a trip request.
- Location information, as necessary to facilitate successful trips between riders and drivers
- Occasionally, we may conduct surveys to understand better the needs of our members in order to improve our features. We never share any information about a specific Member with any third party without that Member's express consent.

Use of data

We use your email information to provide journey matching features. At a Member's request we will send out emails or in app notifications notifying the Member of a request to ride share or replies to their ride sharing requests. We may also send you email notifications of specific changes to the App and/or Facilities.

For general web browsing, certain information is recorded in the website log files, which may include:

The top level domain name from which you access the internet

The IP address of the computer from which you access the website

The date and time each computer accesses the website

The pages accessed and the documents downloaded by each computer

The type and version of the browsers being used to access the website

The addresses of any third party webpages which refer visitors to our website

Keywords used in search engines and directories to find our website

Keywords and phrases used to search our website

This information is used for statistical purposes only – including:

to find out how many people are visiting the website

to find out how many people are visiting the website

to identify what pages are accessed most frequently

to help us improve the information we are supplying to our users

to make our site more user friendly

An archive of these website log files and associated analysis and reports are retained indefinitely by Liftango as a way of measuring patterns of website traffic over the years and in order to facilitate future planning.

Storage of personal information

Personal information submitted is kept on a server belonging to and administered by Liftango. Liftango is compliant with the applicable data protection regulations and comply with the relevant data protection obligations by keeping information secure and not using it for any purpose other than for which it was provided. For backup purposes, copies of personal information, in-app messages and subscriber lists are stored on secure servers.

Disclosure of personal information

If a member joins a Liftango network their name, gender and trip details are available to that group. We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others rights, property, or safety.

Security of your personal information

Due to the nature of the internet we cannot guarantee the security of any information whilst it is being transmitted to us via the internet. However, we take our security responsibilities very seriously and

take all reasonable steps (both technical and organisational) to protect your personal details once they have been received by Liftango. Staff who have access to personal information gathered from the App are made aware of Data Protection responsibilities. Names of the Liftango staff members who have access to this information are available on request.

Your right of access to personal information

You may inform us of any changes in your personal data and in accordance with our obligations we will update or delete your personal data accordingly.

Privacy statements on third party websites

Where the Liftango website or App provides links to third party websites, these links are provided for information purposes only and Liftango is not responsible for the content, copyright or privacy policies of these websites.

Online Privacy Policy Only

This online privacy policy applies only to information collected through our website and App and not to information collected offline.

Terms and Conditions

Please also visit our Terms and Conditions section establishing the use, disclaimers, and limitations of liability governing the use of our App.

Changes to our Privacy Policy

If we decide to change our privacy policy, we will alert users of these changes by email in app messages unless the user chosen to opt-out of this communication.

Contacts

Should you have any concerns about your privacy or any of the issues covered in this statement, please contact info@liftango.com

This document was last updated October 2015